Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the application:

Listing of Claims:

1.   (Currently Amended) A method for capturing and transcribing information from a voice file, said method comprising:

providing instructions from a Web server to a first remote device via the Internet, wherein said instructions are for implementing a user interface according to user preferences, said user interface comprising an audible message that is accessed via a speech portal to guide a user through a process for transmitting a voice file for transcription;

receiving at said Web server via the Internet a voice file from said first remote device from said user, said voice file comprising digitized data representing a recorded message that is recorded using said speech portal;

sending said voice file from said Web server to a remote transcription service provider via the Internet;

receiving at said Web server via the Internet a transcript file from said remote transcription provider, said transcript file comprising a transcribed version of said recorded message;

generating a statistical metric at the Web server at least partially as a function of a level of performance of said remote transcription provider relating to transcribing said recorded message into said transcript file; and

managing ~~performance~~ **a transcription workload** of said remote transcription provider as a function of said statistical metric.

2.   (Original) The method as recited in Claim 1 wherein said information is a medical record.

3.   (Previously Presented) The method as recited in Claim 1 wherein said voice file is received from a computer system communicatively coupled to a telephone, wherein said

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recorded message is recorded by said computer system from said telephone and wherein said

recorded message is digitized by said computer system.

4.   (Previously Presented) The method as recited in Claim 1 wherein said voice file is

received from a dictation device communicatively coupled to a telephone, wherein said recorded

message is recorded by said dictation device from said telephone and wherein said recorded

message is digitized by said dictation device, and wherein said voice file is received from said

dictation device without using a port of said dictation device.

5.   (Previously Presented) The method as recited in Claim 1 further comprising:
         monitoring status of a voice file.

6.   (Canceled)

7.   (Previously Presented) The method as recited in Claim 1 comprising:
         sending said transcript file to at least one of a facsimile machine; a remote device

operable to print said transcript file; a remote device operable to display said transcript file; or a

remote device operable to make said voice file audible.

8. – 10.   (Canceled).

11.   (Previously Presented) A computer system comprising:
         a bus;
         a memory unit coupled to said bus; and
         a processor coupled to said bus, said processor for executing a method for

capturing and transcribing information from a voice file, said method comprising:

         providing instructions to a first remote device via the Internet, wherein said

instructions are for implementing a user interface according to user preferences;

         receiving via the Internet a voice file from said first remote device from a user, a

voice file comprising digitized data representing a recorded message that is recorded using a

speech portal;

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sending said voice file to a remote transcription service provider via the Internet;

receiving via the Internet a transcript file from said remote transcription provider, said transcript file comprising a transcribed version of said recorded message;

generating a statistical metric at least partially as a function of a level of performance of said remote transcription provider relating to transcribing said recorded message into said transcript file; and

remotely managing a transcription workload of said remote transcription provider as a function of said statistical metric via the Internet.

12.   (Original) The computer system of Claim 11 wherein said information is a medical record.

13.   (Previously Presented) The computer system of Claim 11 wherein said voice file is received from a computer system communicatively coupled to a telephone, wherein said recorded message is recorded by said computer system from said telephone and wherein said recorded message is digitized by said computer system.

14.   (Previously Presented) The computer system of Claim 11 wherein said voice file is received from a dictation device communicatively coupled to a telephone, wherein said recorded message is recorded by said dictation device from said telephone and wherein said recorded message is digitized by said dictation device, and wherein said voice file is received from said dictation device with using a port of said dictation device.

15.   (Previously Presented) The computer system of Claim 11 wherein said method comprises:

monitoring status of a voice file.

16.   (Canceled)

17.   (Previously Presented) The computer system of Claim 11 wherein said method comprises:

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sending said transcript file to at least one of a facsimile machine; a remote device operable to print said transcript file; a remote device operable to display said transcript file; or a remote device operable to make said voice file audible.

18. – 20.   (Canceled).

21.   (Currently Amended) A computer-usable medium having computer-readable program code embodied therein for causing a computer system to perform a method comprising:

providing instructions to a first remote device via the Internet, wherein said instructions are for implementing a user-interface according to user preferences;

receiving via the Internet a voice file from said first remote device from a user, a voice file comprising digitized data representing a recorded message that is recorded using a speech portal;

sending said voice file to a remote transcription service provider via the Internet;

receiving via the Internet a transcript file from said remote transcription provider, said transcript file comprising a transcribed version of said recorded message;

~~monitoring a current time;~~

~~monitoring an expected delivery time for delivering said transcript file; and~~

~~generating a notification when a duration between said current time and said expected delivery time becomes less than a predefined notification threshold~~

generating a statistical metric at the Web server at least partially as a function of a level of performance of said remote transcription provider relating to transcribing said recorded message into said transcript file; and

managing a transcription workload of said remote transcription provider as a function of said statistical metric.

22.   (Original) The computer-usable medium of Claim 21 wherein said information is a medical record.

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23.   (Previously Presented) The computer-usable medium of Claim 21 wherein said voice file is received from a computer system communicatively coupled to a telephone, wherein said recorded message is recorded by said computer system from said telephone and wherein said recorded message is digitized by said computer system.

24.   (Previously Presented) The computer-usable medium of Claim 21 wherein said voice file is received from a dictation device communicatively coupled to a telephone, wherein said recorded message is recorded by said dictation device from said telephone and wherein said recorded message is digitized by said dictation device, and wherein said voice file is received from said dictation device without using a port of said dictation device.

25.   (Previously Presented) The computer-usable medium of Claim 21 wherein said computer-readable program code embodied therein causes a computer system to perform said method comprising:

        monitoring status of a voice file.

26.   (Canceled)

27.   (Previously Presented) The computer-usable medium of Claim 21 wherein said computer-readable program code embodied therein causes a computer system to perform said method comprising:

        sending said transcript file to at least one of a facsimile machine; a remote device operable to print said transcript file; a remote device operable to display said transcript file; or a remote device operable to make said voice file audible.

28. – 30.   (Canceled).

31.   (Previously Presented) The method as recited in Claim 1 wherein the performance metric is selected from the group consisting of: a portion of said voice file waiting to be transcribed; and an amount of time relating to transcribing said voice file.

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32.   (Previously Presented) The method as recited in Claim 1, further comprising:

associating a time stamp with said voice file,

wherein said statistical metric is generated as a function of said time stamp.

33.   (Canceled)

34.   (Previously Presented) The computer system of Claim 11, wherein said user interface comprises an audible message that is accessed via said speech portal to guide said user through a process for capturing and transmitting said voice file for transcription.

35.   (Previously Presented) The method as recited in Claim 1, further comprising:

monitoring a current time;

monitoring an expected delivery time for delivering said transcript file; and

generating a notification when a duration between said current time and said expected delivery time becomes less than a predefined notification threshold.

36.   (Previously Presented) The computer system of Claim 11, wherein said method further comprises:

associating a time stamp with said voice file,

wherein said statistical metric is generated as a function of said time stamp.

37.   (Previously Presented) The computer system of Claim 11, wherein said method further comprises:

monitoring a current time;

monitoring an expected delivery time for delivering said transcript file; and

generating a notification when a duration between said current time and said expected delivery time becomes less than a predefined notification threshold.

38.   (Previously Presented) The computer-usable medium of Claim 21, wherein said user interface comprises an audible message that is accessed via said speech portal to guide said user through a process for capturing and transmitting said voice file for transcription.

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39.   (Canceled)

40.   (Currently Amended) The computer-usable medium of Claim ~~38~~21, wherein managing performance comprises managing a transcription workload of said remote transcription provider.

41.   (Currently Amended) The computer-usable medium of Claim ~~38~~21, further comprising:

associating a time stamp with said voice file,

wherein said statistical metric is generated as a function of said time stamp.